

# OFFICIAL APPOINTMENT



April 2026

## PSSPF TRACING SERVICE PROVIDERS

### Dear PSSPF Members and Stakeholders,

The Fund has formally appointed tracers to assist with tracing dependants of members of the PSSPF who died in service and out of service but the benefits remained in the Fund. The function of the tracers is to locate the beneficiaries and collect the necessary documents to assist the Fund to pay out the benefits due.



#### What is a Death Claim?

A death claim arises when a member passes away while still actively employed and contributing to the Fund.



#### What is a Death out of service?

The event where a member left the Fund but died before he/she could elect an option to withdraw his benefit from the Fund.

### Why Are Tracers Appointed?

The appointed tracers assist the Fund with:



Locating beneficiaries and dependants.



Verifying information.



Supporting the Section 37C investigation process.



Ensuring Trustees have all necessary information to make an informed and fair decision regarding benefit distribution.

Members and stakeholders are advised to only engage with tracers officially appointed by the Fund.

### Below is the official list of all appointed tracers:

#### Death Claim Tracers

##### Khanyisile Benefits Tracing

Email: molebohengm@khanyisilebt.co.za

Phone: +2711 568 4205

##### EasyDebit

Email: kandicec@easydebit.co.za

Phone: +27 11 866 0000

##### Teydon Holdings Consulting Solutions (Pty) Ltd

Email: tresha@teydonholdings.co.za

Phone: +011 609 4976

##### Sorofo (PTY) LTD

Email: hildar@sorofo.co.za

Phone: +151101357

#### Withdrawal Death Claim Tracers

##### Good Life control Tracing (Pty) Ltd

Email: tshepo@glctracing.co.za

katlego@glctracing.co.za

Phone: 064 521 0855

##### Phalamash Risk Management

Email: petrus.kodisang@phalamash.co.za

Phone: 081 205 3394

##### Tshepiso Sechabeng Projects

Email: tshepisozechabeng@gmail.com